TravClan

GROW YOUR Career

Operations Associate (Rotational Day and Night Shift)

We are building the

World's Largest B2B Travel Platform

We are a well-funded B2B Travel Tech Startup. We are enabling over a million travel agents, travel entrepreneurs, and influencers to grow their businesses, and achieve an annualized GMV of $25 billion by 2026.

Our Founders

Chirag Agrawal Co-founder, COO

Ex Oyo, Travel Triangle, IIM Ahmedabad, IIT Roorkee

Chirag looks after the entire business operations at TravClan. In his previous roles, Chirag launched the metro homes business for Oyo and was responsible for the USD 40mn worth of international business of TravelTriangle while leading a team of 300+ people.

Arun Bagaria Co-founder, CEO

Ex Cars24, Travel Triangle, IIM Bangalore

Arun leads product, marketing, finance and people operations at TravClan. Arun previously was responsible for launching new products at Cars24 and was an integral part of the 0-1 journey at TravelTriangle in business & operations.

Ashish Thapliyal Co-founder, CTO

Ex CTO Cars24, CTO FabFurnish, Gaadi.com

Ashish leads technology for TravClan. With more than 20+ years of technology experience in leading 4 startups, Ashish has built teams from scratch and scaled them to unicorn status in the past including his own e-commerce venture which he cofounded in 2008.

Senior Team

Amit

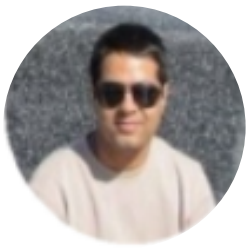
OLA, ShopClues, Cvent, Fabfurnish

Shrawan

1Kosmos, Fabfurnish, Mauj Mobile

Mohsin Batla

Reniso, Rivigo Services, Fidelity Worldwide



Akshat

Cars24, L&T Technologies, Medocity, NTUC Link

Rajesh Kumar

OLA, Hike, Food Panda, Nokia

Danish

Practo, Accenture, Tracxn

Zishan

Travel Triangle

John Jacob

CoHo, St. Stephen's College

Ashish Yadav

IIM Lucknow & IIT(BHU), Asian Paints, Box8

Pronami

Cars24, BYJU'S

Abhimanyu

Urban Company, Oyo, Grofers, Decathlon

Nitin

Ex Founder ArcMath, CueMath, RCorp

Aniruth

Ex-Founder Food Tech, Analec, Tech Mahindra

Neha

Tkww, Park+, ShaadiSaga

Chintan

Park+, P&G, CoHo.in

Sumit

Travel Triangle

Operations Associate (Rotational Day and Night Shift)

Operations Associate (Rotational Day and Night Shift) at TravClan is a key role that focuses on managing end to end booking and related operations across products while ensuring customer delight and timely deliverables during late/night hours. Handling on-ground operations, increasing GMV & processing bookings on time are some of the high priority activities undertaken in the department.

Annual CTC

₹5-9 LPA

Roles and Responsibilities

- Completing all bookings and flight operations related work including cancellations, refunds, etc.
- Coordination with suppliers to ensure timely revert on quotes and booking details such as vouchers, confirmations etc.
- Coordinate with customers and vendors to ensure timely delivery
- Manage feedback and escalations from customers and vendors
- Ensure customer delight.
- Demonstrate multitasking abilities

Desired Candidate

- Ethical, hardworking, and 'passionate about startups' mindset
- Excellent structured problem-solving ability
- Good understanding of different business verticals
- Disciplined & process oriented
- Presence of mind
- Has prior experience in working night shifts
- Experience in flight ticketing will be preferred
- Willing to learn more

Growth Prospects:

Amazing pay & perks

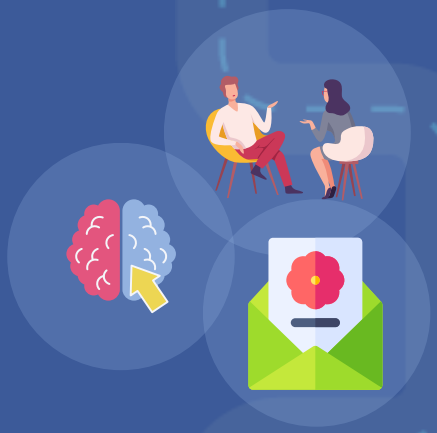
Quick Appraisals

Fast Promotions

Great work culture

Create wealth with ESOPs

Work with the founders



Recruitment Process

Group Discussion & Aptitude Test

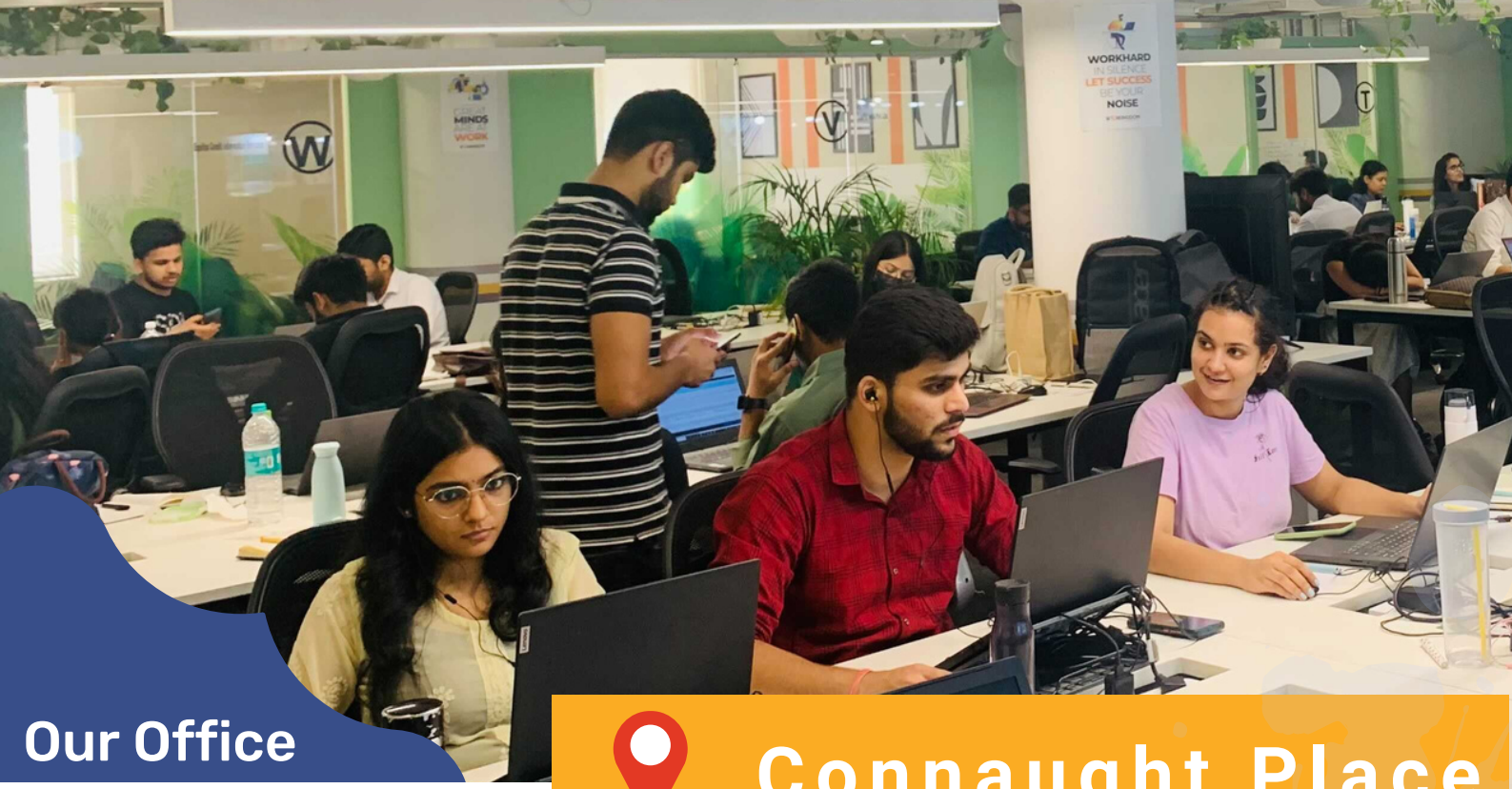
20-30 minute group discussion + a basic 50-minute aptitude test

Personal Interviews

2-3 detailed video interviews + detailed discussions about the job profile

Extending an offer

Finally the job offer is extended to the candidate



Our Office

Connaught Place

We work from a beautiful office space in the **Heart of Delhi - Connaught Place**

3 minutes walking distance from the metro station.

- **Check out our office on Google Maps**
- **Click here to take the office tour.**
- **Work Timings - 9.30am to till work gets over !**

Know more about us

Instagram Linkedin Facebook Glassdoor

Gallery

Looking forward to having

you on board with us!